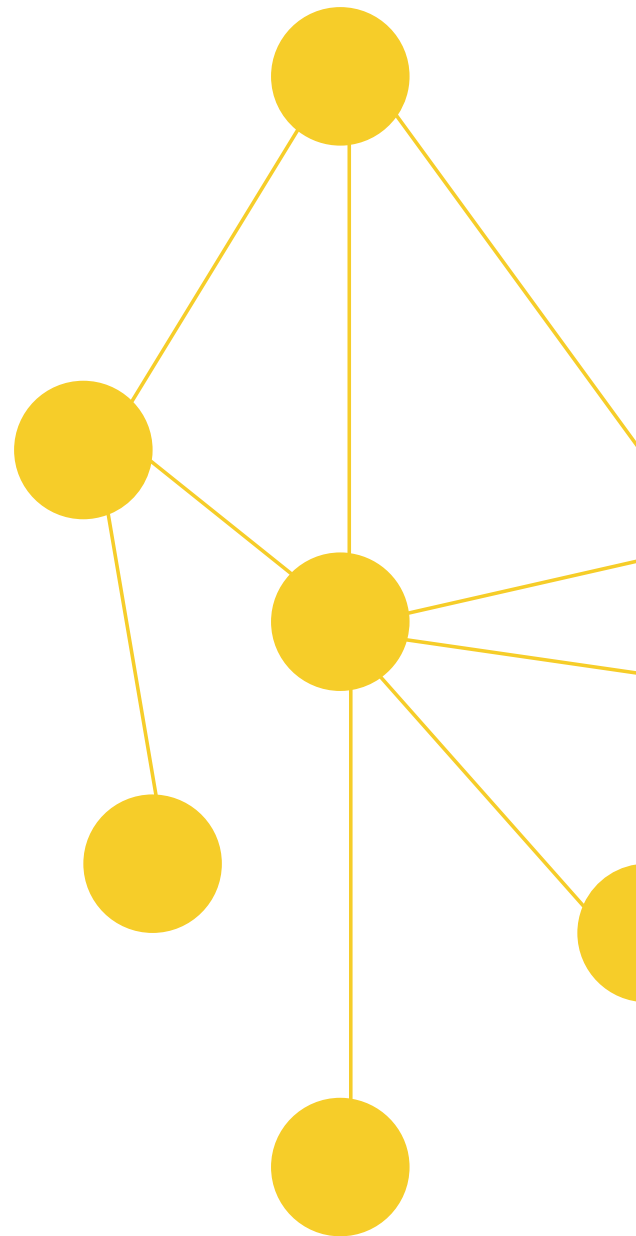
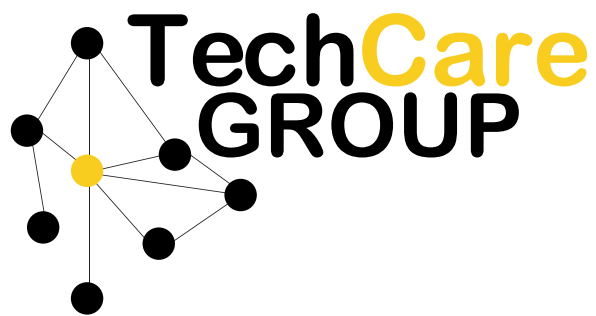




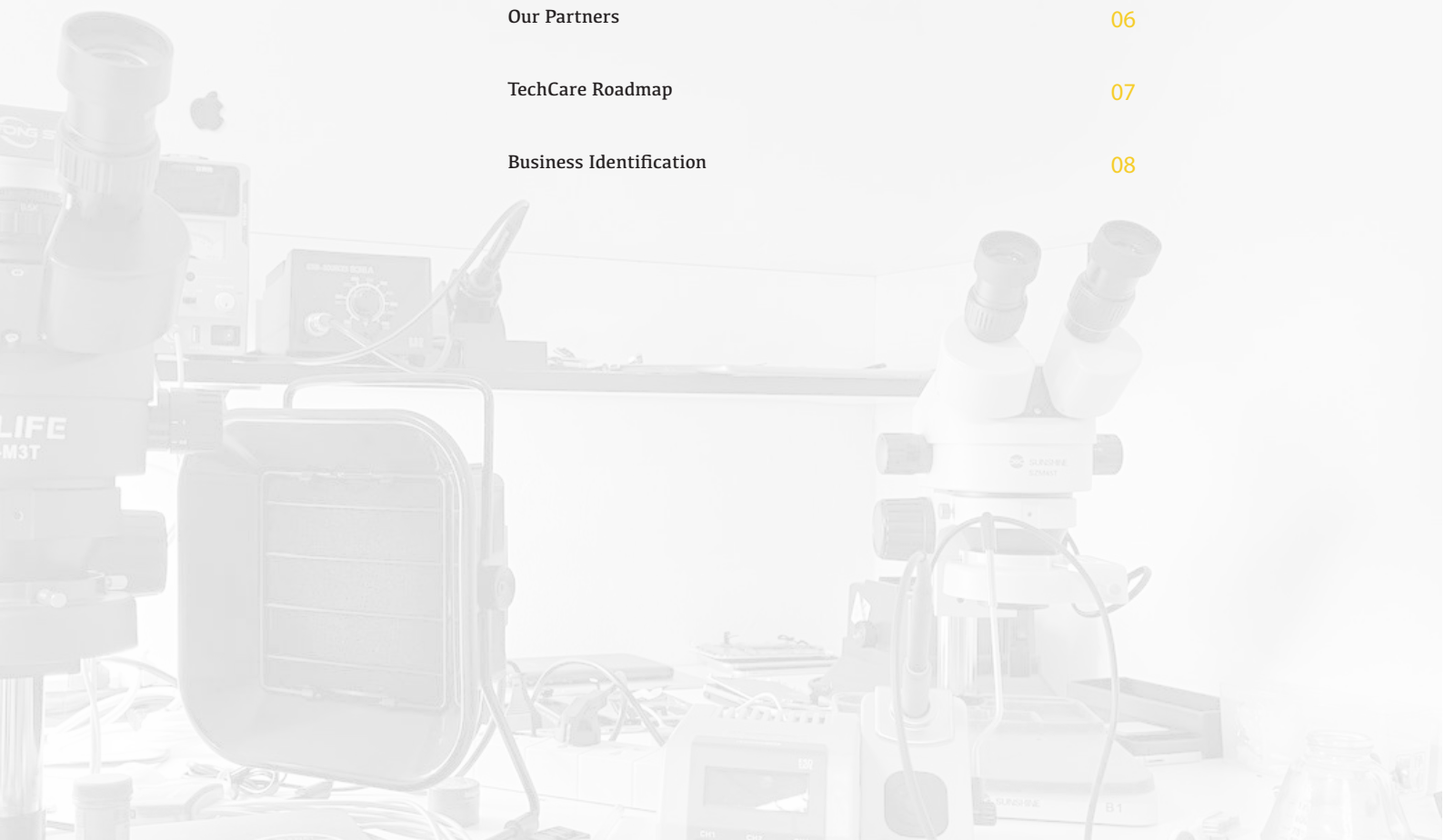
Company  
Profile





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# Executive Summary

Techcare Investment cc, trading as TechCare Group now, is a 100% Namibian company founded in January 2014 based in Windhoek's Northern Industrial District as a PCB repair company. TechCare Group has expanded its operations in the areas of Data Protection, Cyber Security, Business Intelligence, Artificial Intelligence (AI), Wi-Fi planning and implementation and IoT by partnering with an international vendor.

In comparison to what is currently offered, we believe to developing long-term relationships based on integrity, performance, value, and satisfaction. We are confident that our efforts will meet or exceed your expectations.

## Mission Statement

Our mission is to provide small businesses with next-generation services that are both affordable and accessible. We have created a system for providing a wide range of services that are specifically tailored to the needs and resources of small businesses.

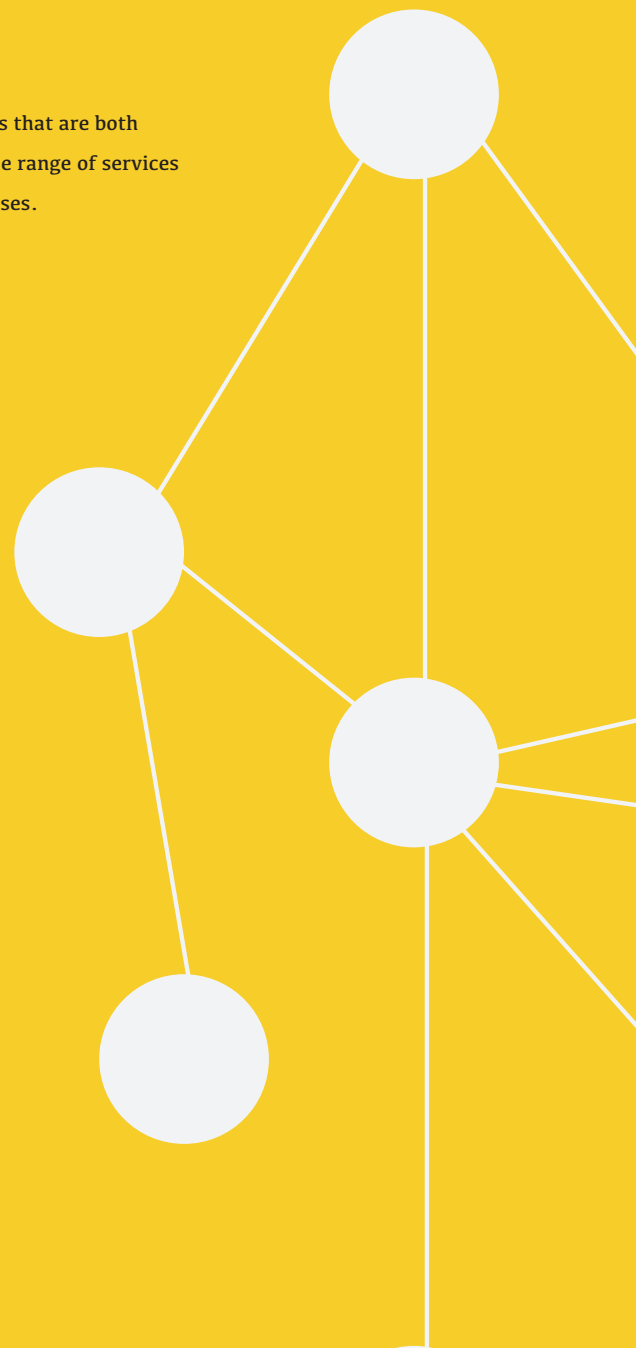
## Vision

Endeavour to create and support an infrastructure of data service with secure and authorized access.

## Our Values

1. Innovation
2. Accessibility and Simplicity.
3. Speed and Organization
4. Trust and Security
5. Communication and Customer Service

Everything we do on behalf of our clients is built on these five values. By working with TechCare Group, you've chosen a service provider who is committed to preserving and expanding your brand.



# Services Offered

## Our Goal Is Your Digital Success

### General IT support

Remote helpdesk and on-site support | Software licences and Asset management  
 Hardware sales, warranties and repairs | Operating system patching (Windows, Mac and Linux)  
 Third-party patching | Anti-virus protection | Fully managed firewall solutions  
 On-Site / Outsourced IT Support



### Data Privacy and Protection Service

We protect you from data collection, identity profiling, ransomware and hackers. By preventing outbound data loss we ensure that no unauthorized data ever leaves your device. We believe everyone has the right to privacy and no company has the right to collect and sell your information without your permission



### Business intelligence (BI)

Services help companies develop and deploy enterprise processes as well as integrate and manage the related technologies to streamline their decision-making.



### Printed Circuit Board Repair (PCB)

We do repairs on hardware and software issues on cellphones; tablets and laptops/ desktops. We do, Liquid damage, PCB soldering/repairs, IC replacements and repairs, charging port repair, digitizer repair, camera repair, speaker repair, screen replacements, battery replacements, transplants, no power, sound problems, network problems and hardware cleaning services.



### Internet of Things (IoT)

Services help companies develop and deploy enterprise processes as well as integrate and manage the related technologies to streamline their decision-making.



### WIFI Planning

Understand Wi-Fi coverage and improve Wi-Fi quality with the most trusted and licensed wireless network heat mapper software and hardware.



### Artificial Intelligence (AI)

It's unique approach to scaling AI, analytics, automation and the data that fuels it all to power every single person and every single process.



# Our Clients



# Our Partners

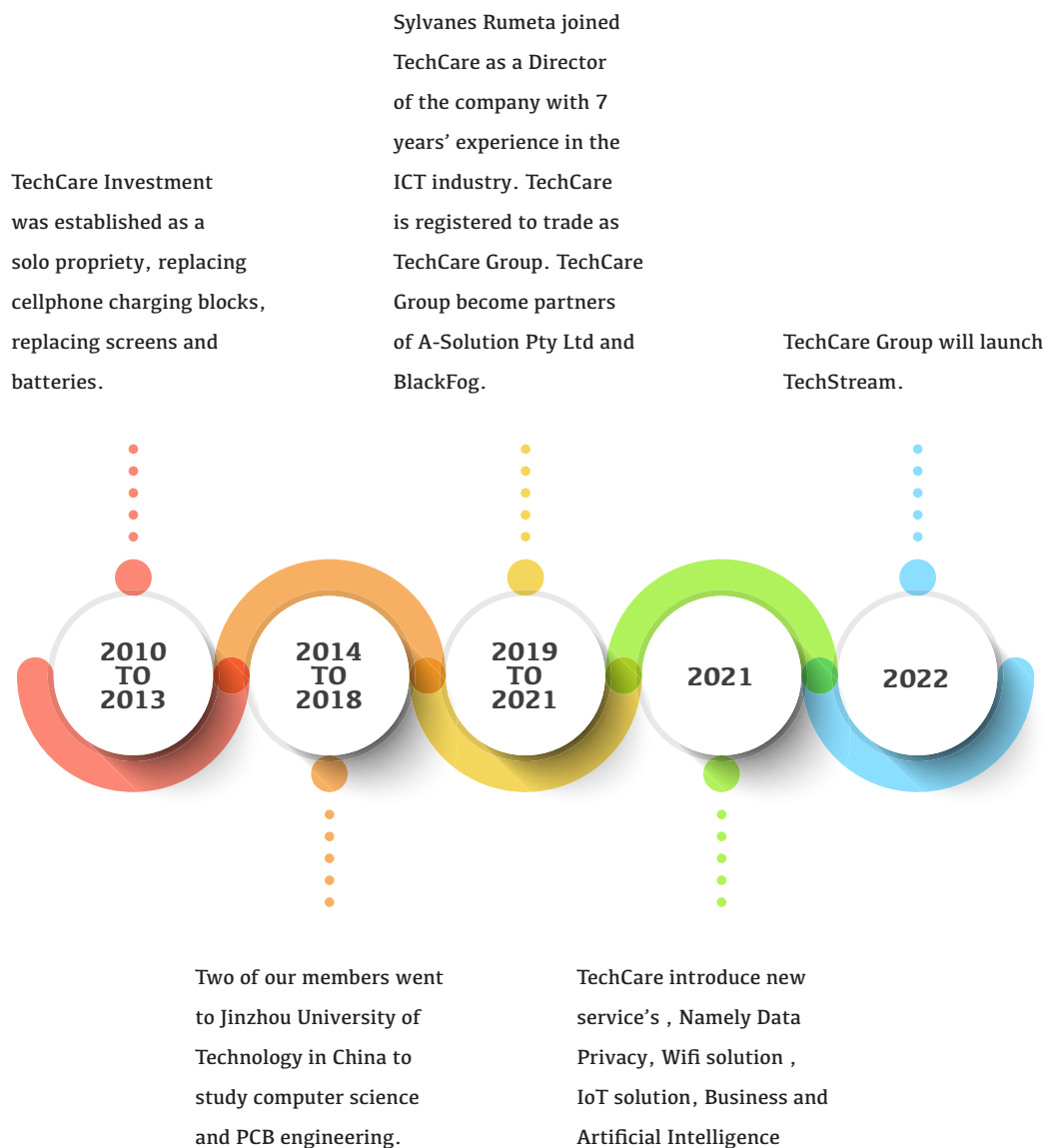
The key to our business



# Partners in Africa Footprint



# TechCare RoadMap



# Business Identification

**BUSINESS REGISTRATION NO:**

cc/2019/01372

**VAT REGISTRATION NO:**

FIN: 10096869 01 1

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